

महाप्रबंधक कार्यालय (विपणन एवं विक्रय)

पो.ओ.: जागृति विहार, सम्बलपुर-768020, उडीसा पी बी एक्स नं- 0663-2542461-69, फ़ैक्स नं.: 0663-2542307, टेलीफ़ोन नं.: 0663 - 2542870 (औं) / 2542359 (औं) ई मेल : gm-snm.mcl@coalindia.in

Ref. No. MCL/SBP/GM(M&S)/E-Auction /2023/323

Date: 31/08/2023

NOTICE - Regarding conducting of Single Window Mode Agnostic E-Auction on the CMPDI platform

All the bidders/consumers of Coal of MCL are hereby informed that henceforth MCL will conduct Single Window Mode Agnostic E-auction (CIL E-auction scheme 2022) on the auction platform of M/s CMPDIL, Ranchi in addition to M/s MSTC Ltd. and M/s M-junction Ltd. The interested bidders/consumers shall have to get themselves registered with the service provider M/s CMPDIL, Ranchi.

The contact details of M/s CMPDIL, Ranchi are given below for kind reference. All bidders are highly encouraged to complete the registration process in CMPDIL at the earliest to avoid any last-minute inconvenience.

	Contact I	Details
Address	CMPDIL, Kanke Road, Ranchi 834031	
Website link	www.coaleauction.co.in	
Helpline		0651-2233058 0651-2233032 0651-2233455
Contact person	Phone	Mail id
Mr Malay Kumar Majee	Mob: 8987789092	Mail id: coalauction.cmpdil@coalindia.in
Mr Aamir Anas	Mob: 8987789091	Mail id coaleauction.pmu@coalindia.in

The detail of the registration process is attached in the annexure of this notice for reference.

GM (M&S/Commercial), MCL

Encl – Registration process details

Copy to –
Director (P&P), MCL
Director (Tech-Oprn), MCL
TS to CMD
All Area GM, MCL
All ASM, MCL
All Sectional HOD's (M&S Department), MCL







Bidder Registration Manual





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Amendment Log

S.No	Date	Purpose of Amendment	Remarks
1	15-Sept-2021	First release of the User Manual	Doc.Ver.1.0.1



Abbreviations

1	AOC	Award of Contract
2	eAl	eAuction India
3	CIL	Coal India Limited
4	DSC	Digital Signature Certificate
5	GTC	General Terms and Conditions
6	NIC	National Informatics Centre
7	NIA	Notice Inviting Auction
8	AIA	Auction Inviting Authority
9	FAQ	Frequently Asked Questions



1. Introduction

The Coal Auction System is being created by National Informatics Centre for Coal India Limited. The portal is a secure, transparent platform for conducting Electronic Auctions.

The objective of this document is to provide basic guidelines to the bidder of eAl web application.

This document helps in detail, the steps to be followed to

- To generate Login Credentials for the bidder.
- Manage My Accounts & Profile by the bidder.
- Navigate through various menus under User Management for bidder.
- Navigate through various menus under Bid Management for bidder.

Roles and the functions of the bidder

The roles of the bidder and their functions are as follows:

➤ Auctioneer/ Bidder - Can create a bidder account, reset password, change profile image, enrol DSC, upload auction type wise documents and submit an auction bid.



Menus Available

The menus available for the Auctioneer/Bidder are

- ➤ My Accounts & Profile
- User Management
- ▶ Bid Management

System Pre-Requisites

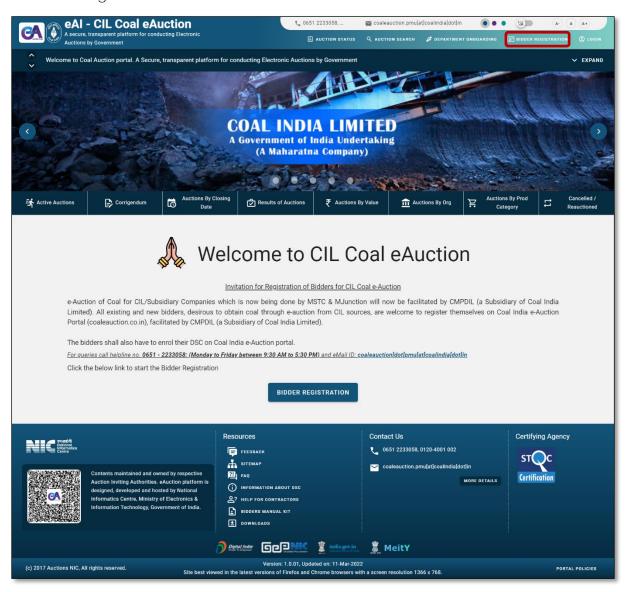
- ➤ Processors: 3.3 gigahertz (GHz) or faster 64-bit dual core processor with SSE2 instruction set
- ➤ Memory: 8 GB RAM or more
- Operating Systems: Windows 10 and above
- > Browser: Chrome, Firefox Quantum Version 60.x & above, Microsoft Edge
- > Java: Java 8 and 9
- > DSC: Digital Signature Certificate (Class 3)
- Internet connection with adequate speed



2. Process Flow

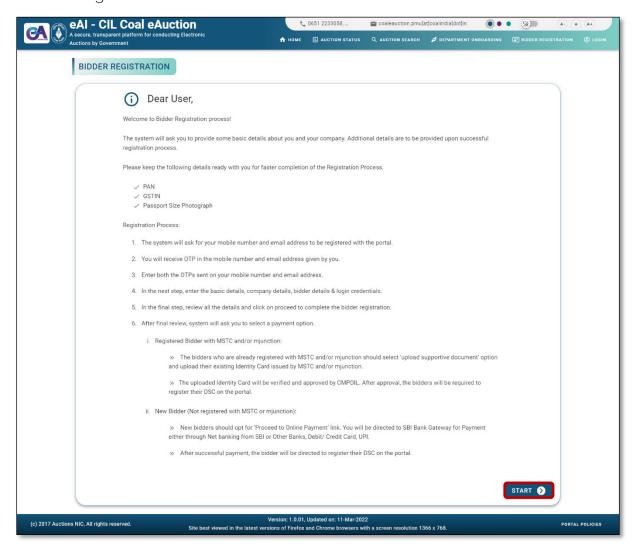
2.1 Bidder Registration

Click on Bidder Registration in the homepage of the eAl Coal India portal to generate the bidder login credentials.



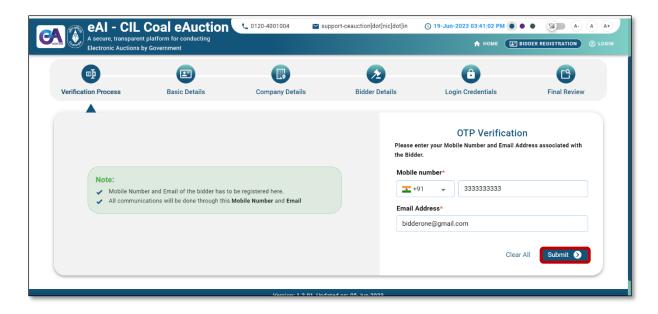


The system displays the Bidder Registration Instruction page. Click on the Start button after reading the instructions.

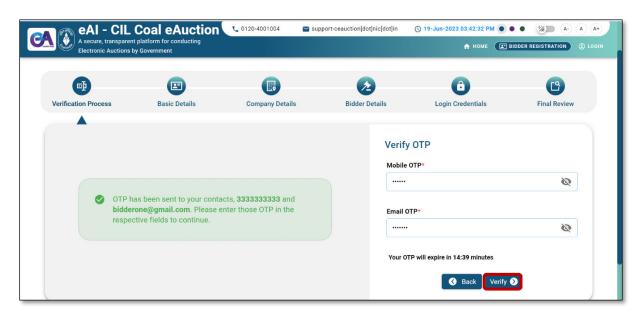




Enter your Mobile Number and Email Address for Verification. Click on the Submit button.

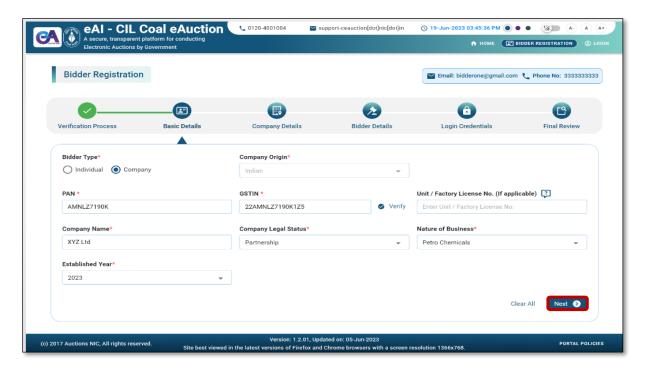


Enter the OTP's sent to your Mobile and Email Address within the time limit. Click on the Verify button.



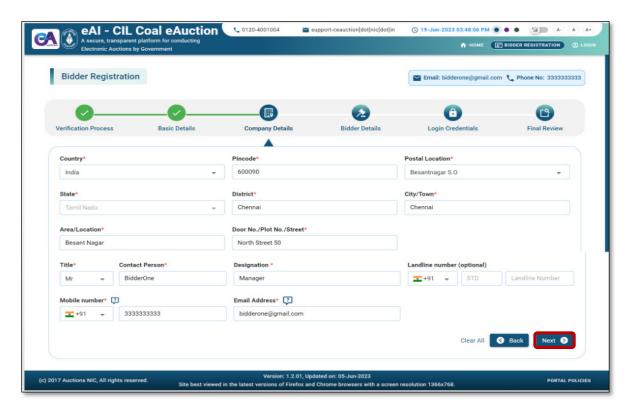


Select the Bidder Type Individual / Company and enter the Basic Details. Click on the Next button to go to the next screen.



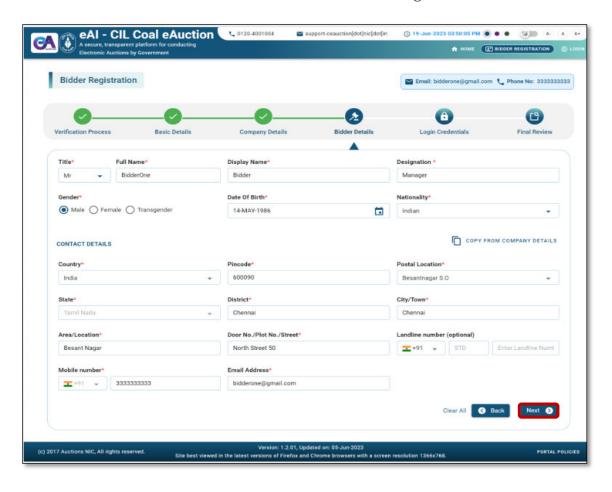


Enter the Company Details and click on the Next button to go to the next screen.



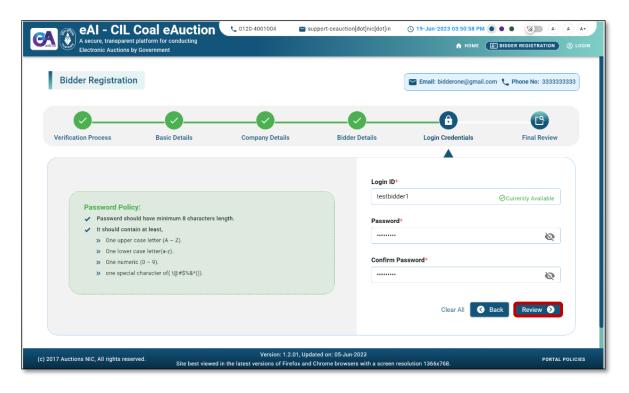


Enter the Bidder Details and click on the Next button to go to the next screen.



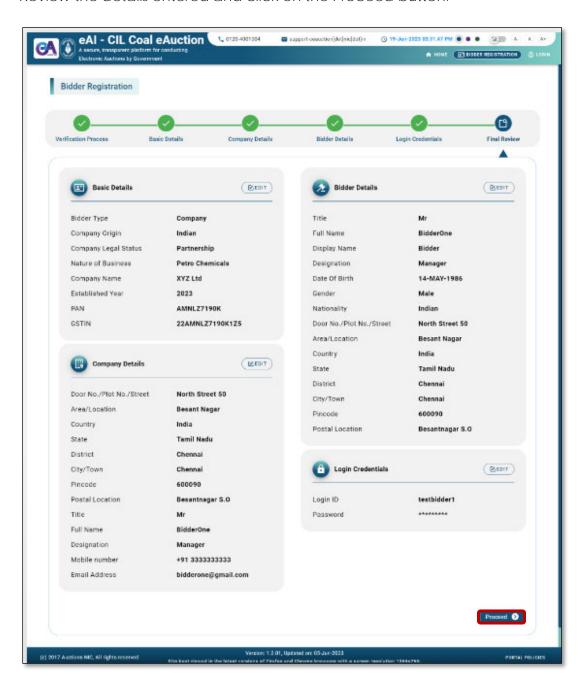


Enter the Login Credentials and click on the Review button.





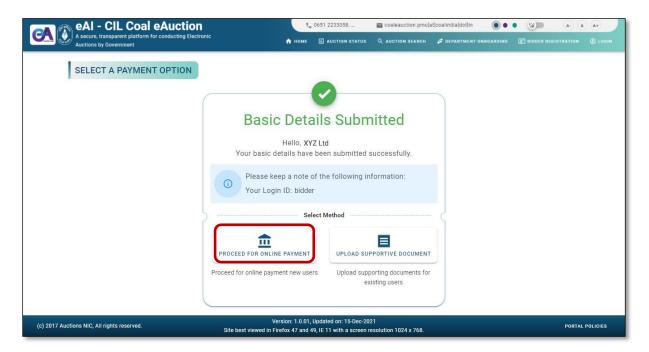
Review the details entered and click on the Proceed button.



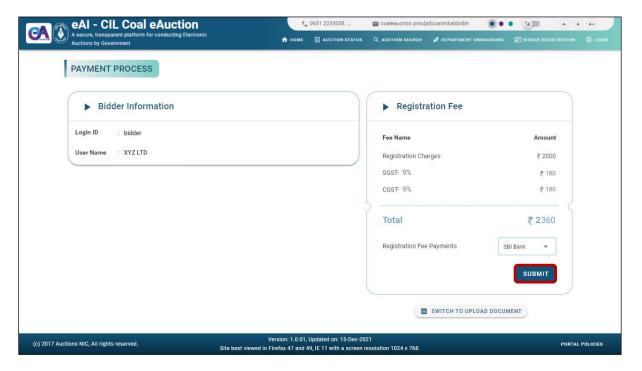


Login Credentials are generated by the system. Select the Registration Fee Payment Method.

a) New bidder registration with Online Payment

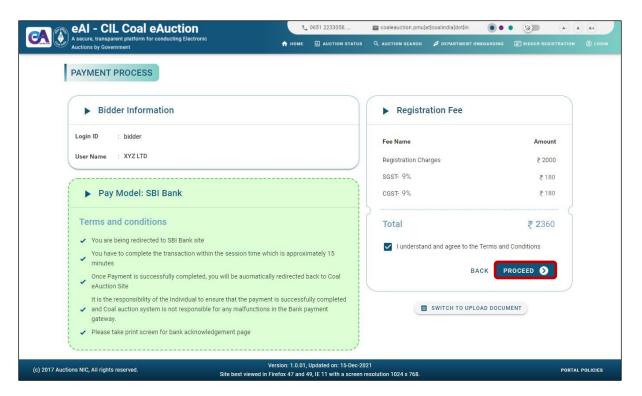


The payment process screen is displayed. Click on the Submit button to make the Registration Fee Payment.

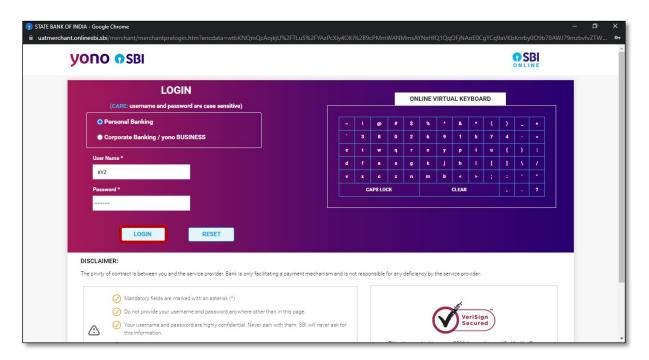




Check the Terms and Conditions and click on the Proceed button.

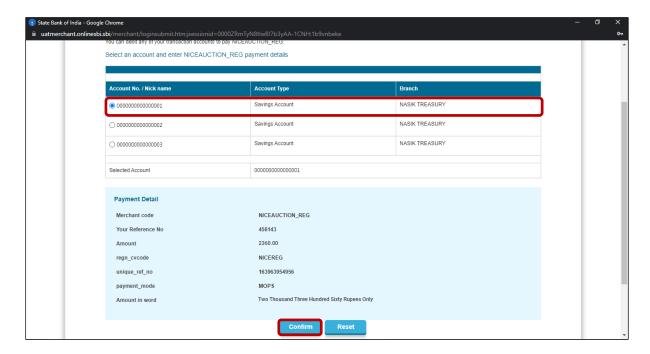


The system directs to the SBI Payment Gateway. Enter your bank login credentials and click on the login button.

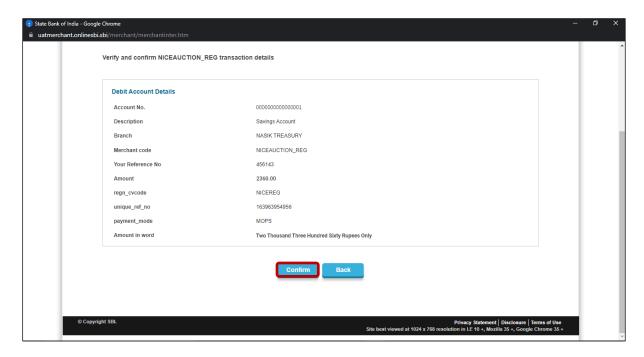




Select the account from which you want the payment to be made and click on the Confirm button.

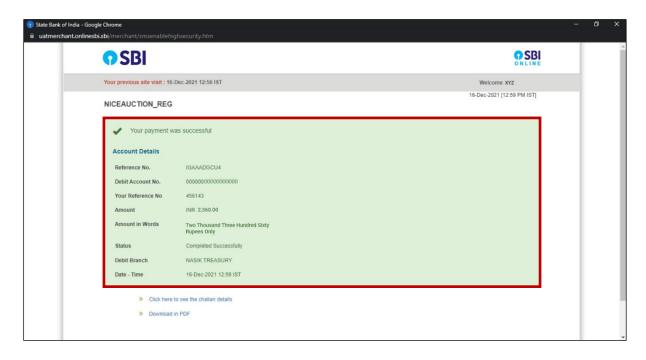


Verify the payment transaction details and click on the Confirm button.



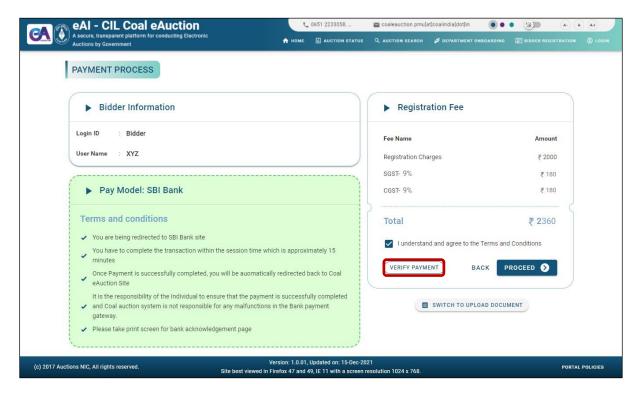


A payment successful message is displayed by the SBI Payment Gateway provider. The payment gateway will redirect the bidder to the Coal eAuction portal in 30 seconds. The Coal eAuction portal will display the payment successful message to the bidder.



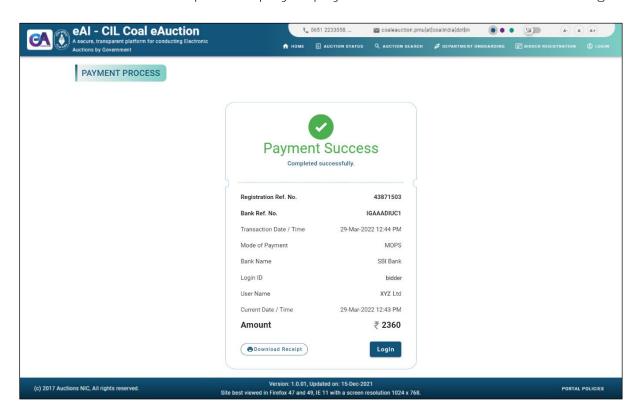


In case the payment was made and the session timed out. Login to the portal with the bidder login credentials and click on the "verify payment" button in the payment process screen.



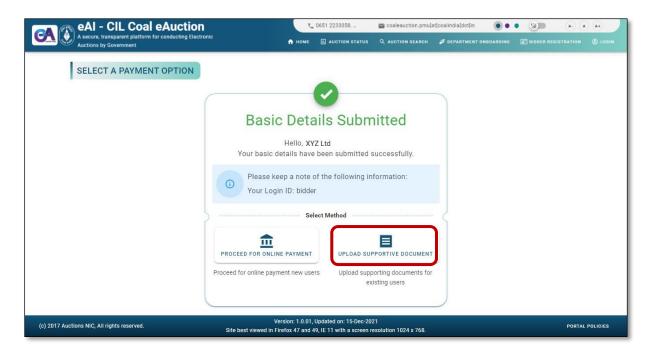


The eAuction Coal India portal displays a payment successful confirmation message.

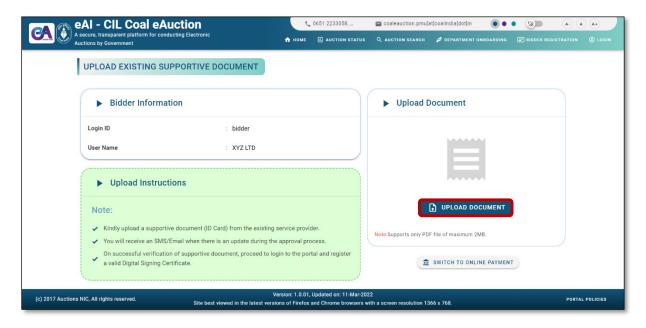




b) Existing bidder registration with uploading of supportive document

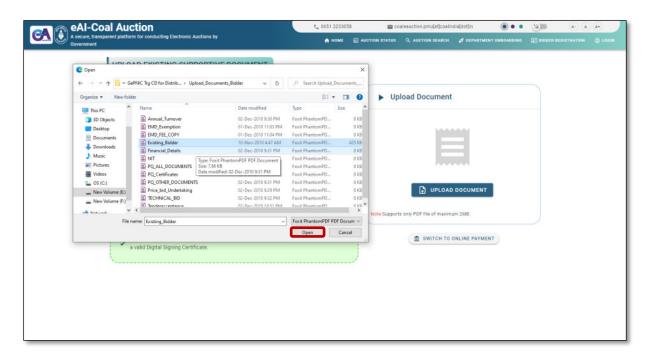


Click on "Upload Document" button to upload the document as per Instructions provided on the screen.

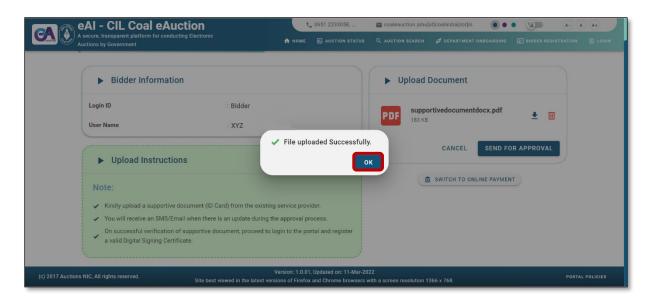




Select document and click "Open" button.

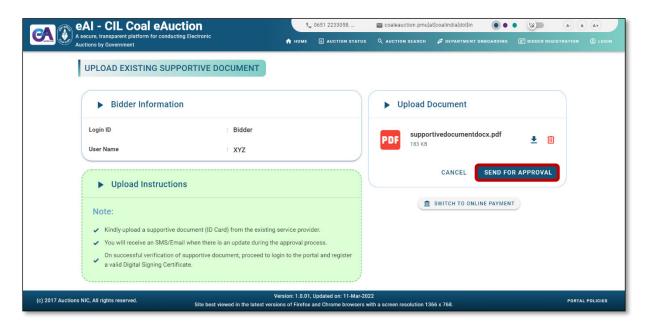


Document successfully uploaded message received. Click on "Ok" button.

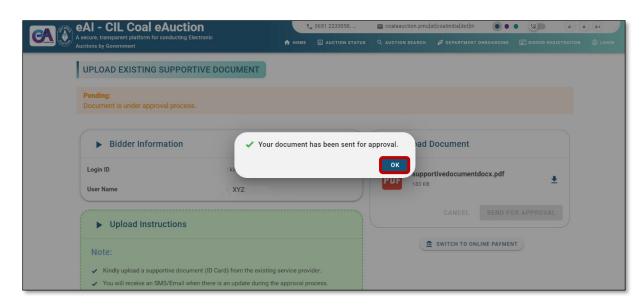




After document is successfully uploaded, click on "Send for Approval" button.

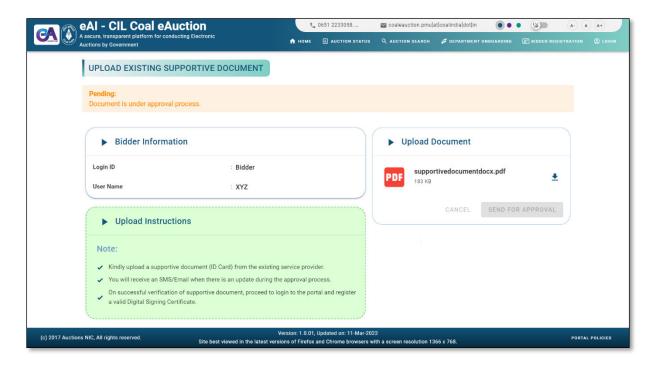


Document sent for approval successfully. Click on "Ok" button.

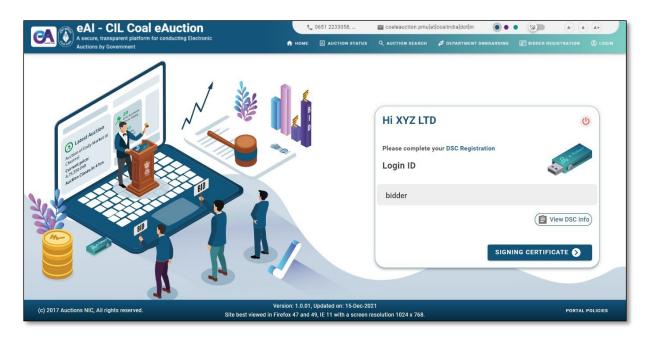




Bidder screen showing "Pending for Approval".



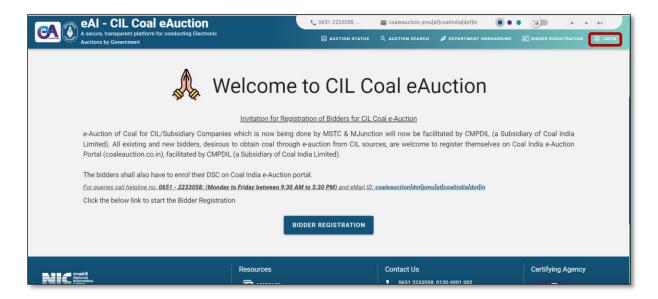
Bidder screen after approval. Now Bidder can map their DSC.



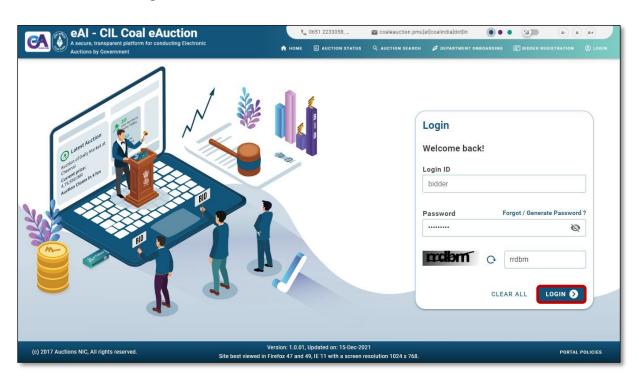


2.2 Bidder Login

Click on the Login button found on the top right most corner in the homepage.



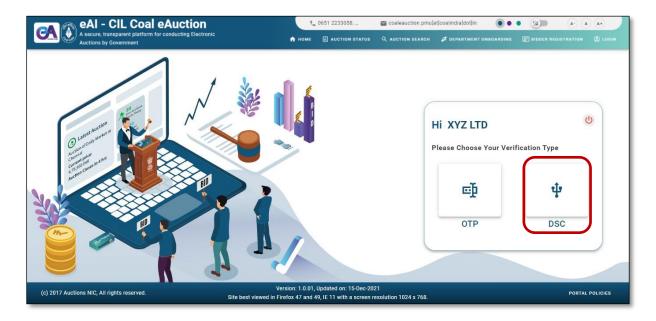
The eAuction portal displays the Login page. Enter the Login ID, Password, captcha and click on the Login button.



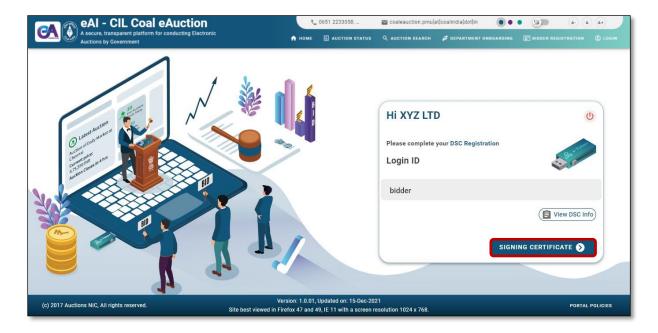


The system directs the bidder to the bidder verification page. Choose DSC/ OTP for second level bidder authentication.

a) DSC based Verification

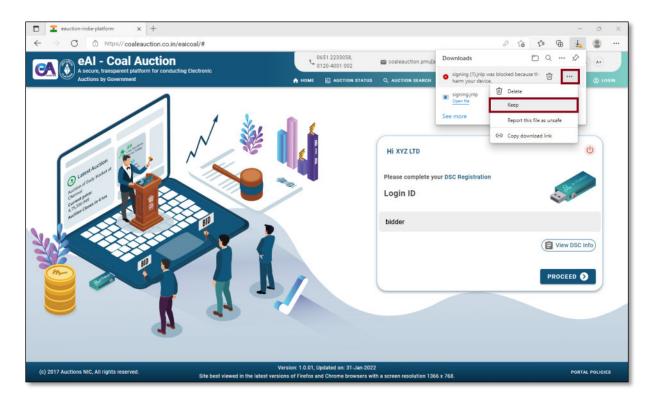


Complete your DSC Registration by clicking on the Signing Certificate button.

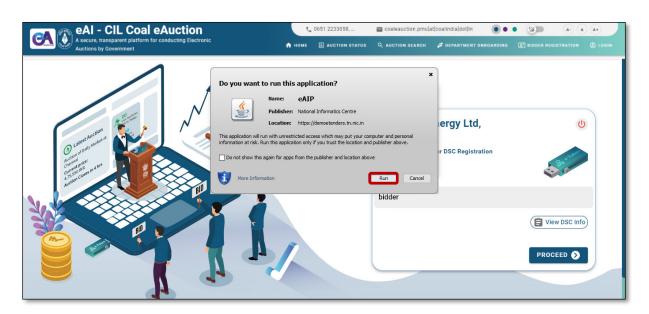




A JNLP file is downloaded as a standalone application to your machine. Sometime it may show some security warning. To run the downloaded JNLP file, click on "Keep" option and then double click to open.

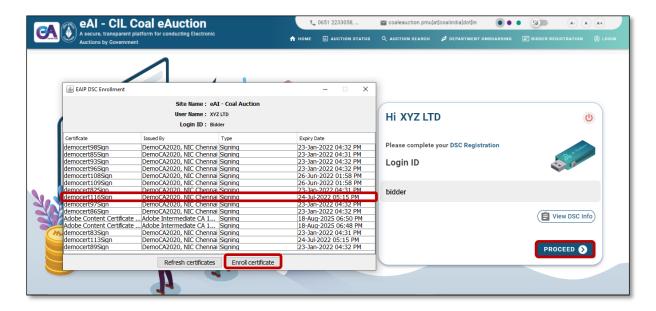


Click on run button to run the application.



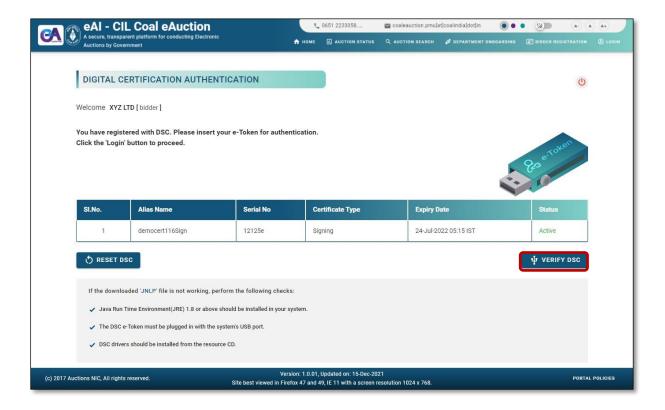


The system will list all the available DSC in your machine. Choose appropriate DSC certificate to register in the portal and click on the Proceed button.

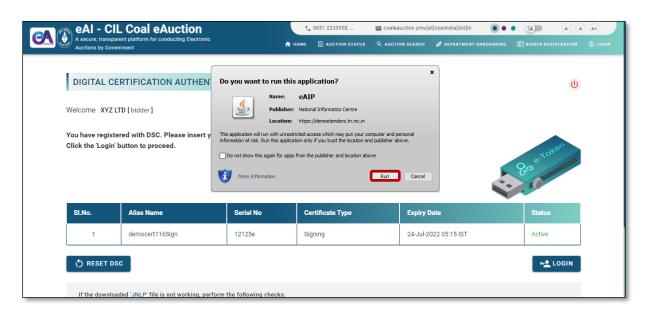




On clicking Verify DSC Button, a JNLP file is downloaded as a standalone application to your machine. Open the downloaded JNLP file; it will validate whether the registered DSC is available in your machine and display the validation message like verification success / failure.

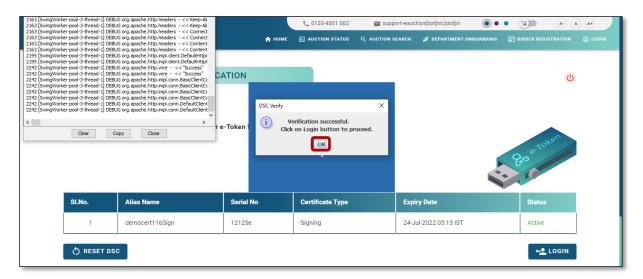


Click on the Run button to run the application.

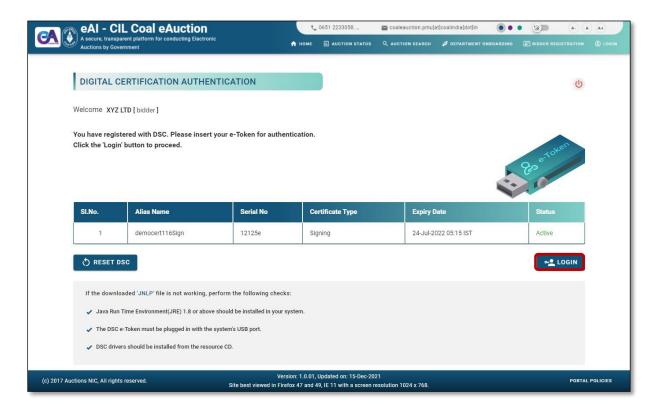




DSC verification success message is received. Click on Ok button.

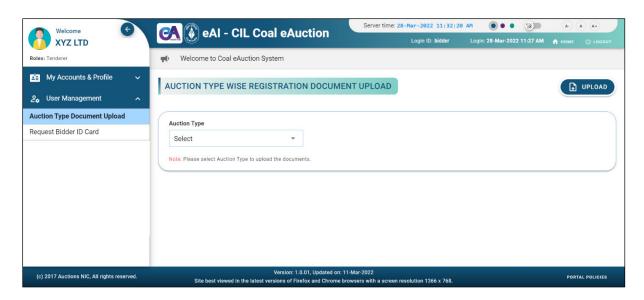


On successful bidder authentication, click on the Login button to login to the bidder dashboard.



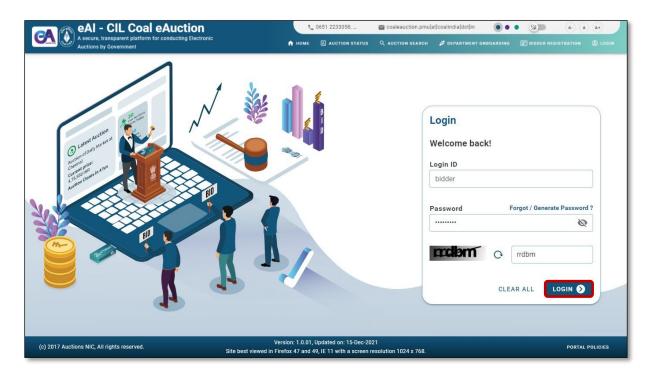


In the case of first time bidder login, the system directs the bidder to upload the mandatory auction type wise registration documents. Once the registration documents are uploaded, on successful login the bidder is directed to the Bidder Dashboard.



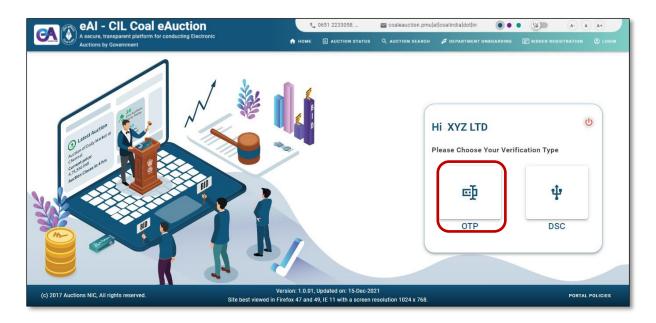
b) OTP based Verification

Enter the Login ID, Password, captcha and click on the Login button.

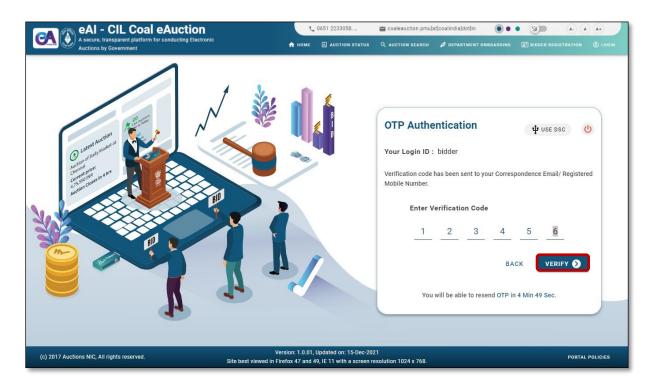




Click on OTP for second level bidder verification.

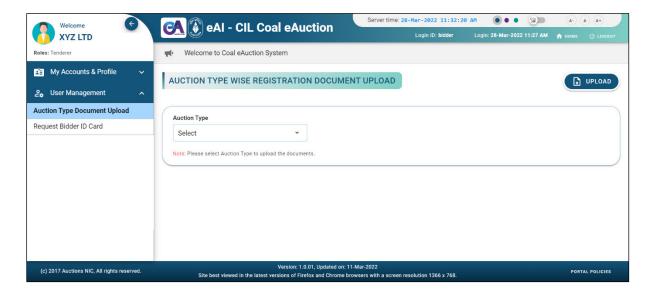


Enter Verification Code sent to your registered Mobile Number / Email and then click on the Verify button.





In the case of first time bidder login, the system directs the bidder to upload the mandatory auction type wise registration documents. Once the registration documents are uploaded, on successful login the bidder is directed to the Bidder Dashboard.



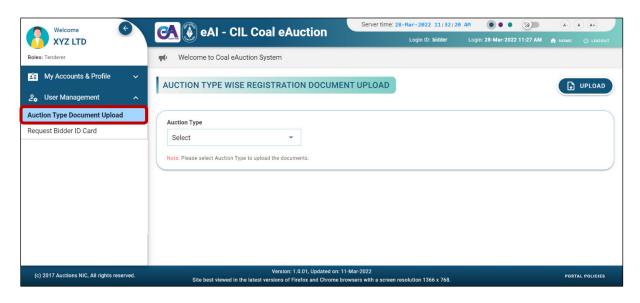


2.3 Auction Type Wise Registration Document Upload

In this module, the system directs the bidder to upload the auction type wise registration documents. The bidder can upload documents against auction types Spot Auction, Special Spot Auction, Special Forward Auction, Exclusive Auction, and Special Spot Auction Import Substitution.

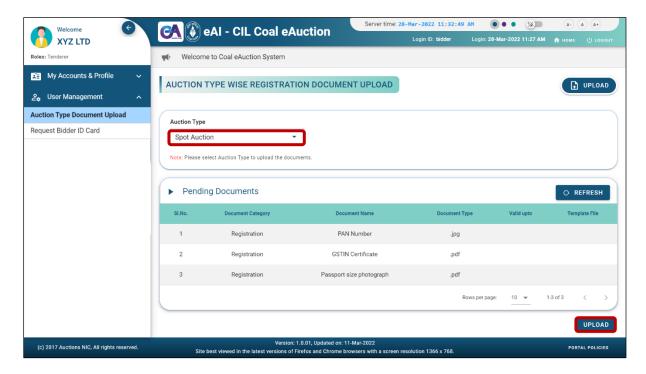
a) Spot Auction

In the case of first time bidder login, the system directs the bidder to upload the auction type wise registration documents.

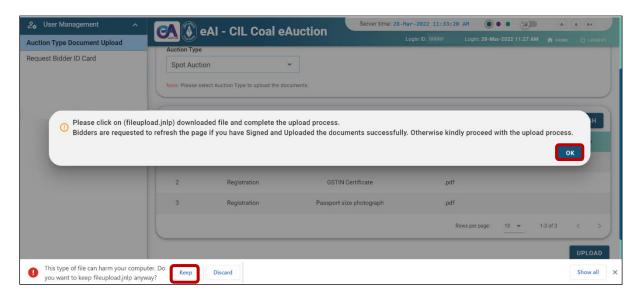




Bidder has to select the Auction Type. In this case, the auction type is selected as "Spot Auction". The system displays the pending documents to the bidder. Click on the Upload button to upload the auction type wise registration documents.

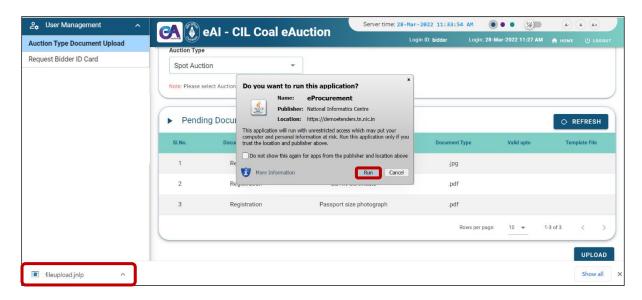


A JNLP file is downloaded to your machine. Click on "Keep" to save the file to your PC/laptop. Click on Ok button to close the pop up window.

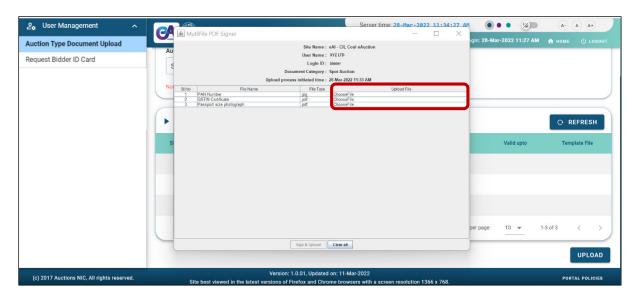




Double click the fileupload.jnlp file downloaded to your system. A pop up window appears on the screen. Click on the Run button to run the application.

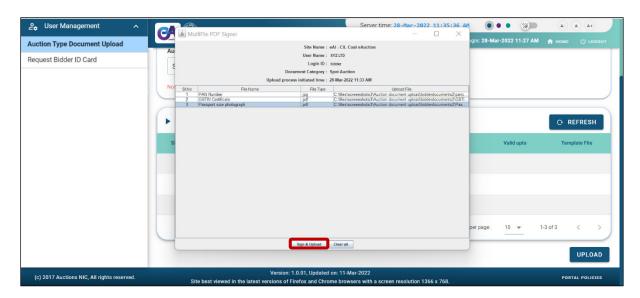


A pop up window appears on the screen. Choose the files to be uploaded such as Pan Card, GSTIN Certificate and Passport size photograph in the file type specified by the system.

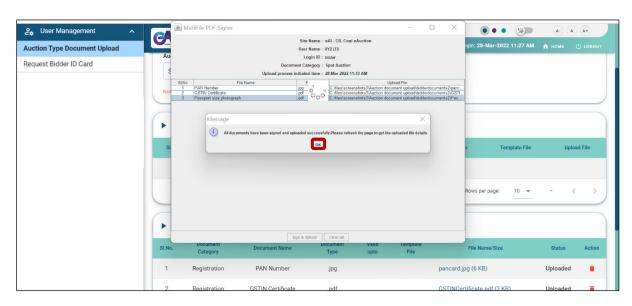




Click on the Sign & Upload button to upload the files to the system.

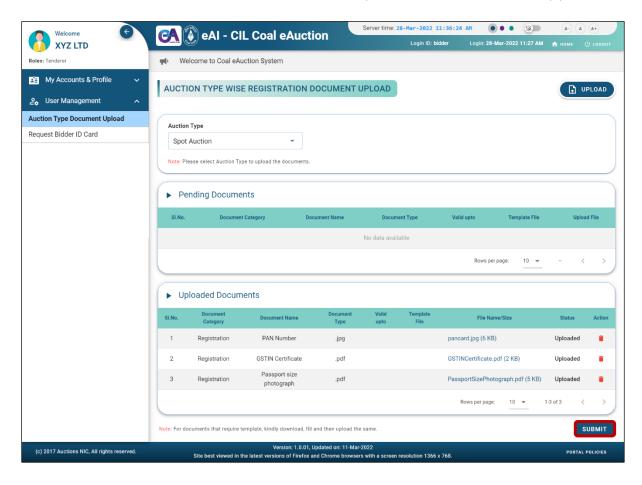


The system displays the success message to the bidder. Click on the Ok button to close the pop up window.



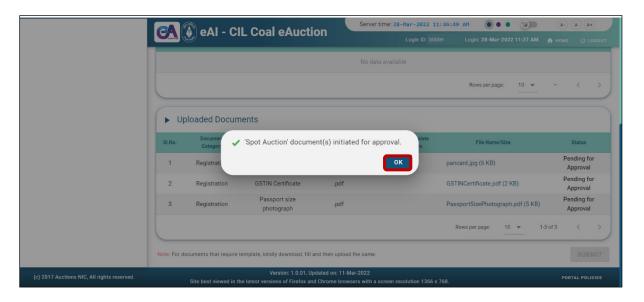


The system displays the uploaded documents under the "Uploaded Documents" section. Click on the Submit button to send the uploaded documents for approval.



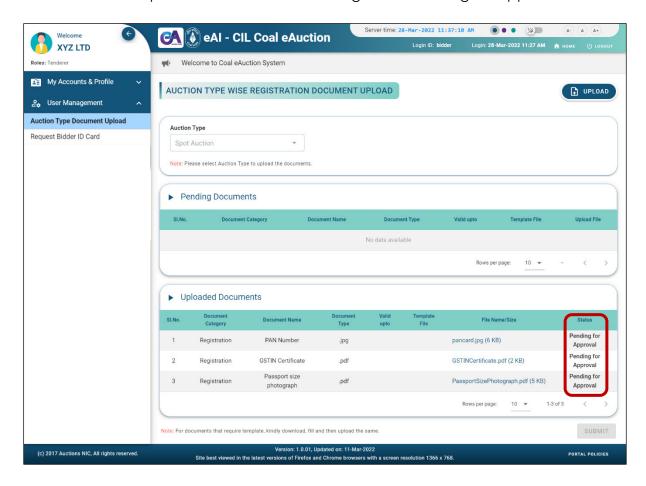


The system displays a success message to the user. Click on the OK button to close the pop up window.



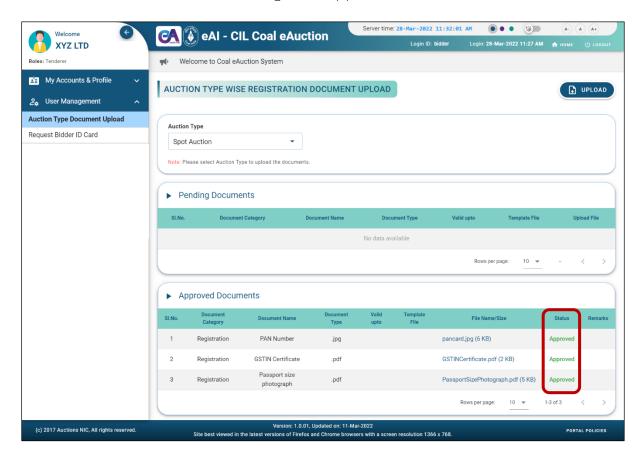


The status of the uploaded documents is changed to "Pending for Approval"





The organisation administrator approves the auction type wise document. After approval, the documents are found under the "Approved Documents" section and the status of the documents is changed to Approved.



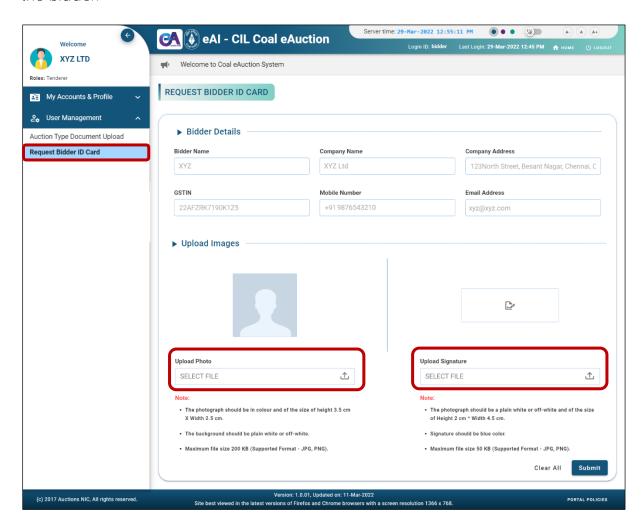


2.4 Bidder ID Card

Coal India e-Auction website provides the bidder with a Bidder ID Card with a validity period. The bidder has to request for the bidder ID card in the Coal auction website. Once the request has been placed by the bidder, the organisation administrator of the website will verify the bidder ID card details and approve/revise the request of the bidder. Upon successful approval of the bidder ID card, the organisation administrator will print the bidder ID card and send it to the bidder.

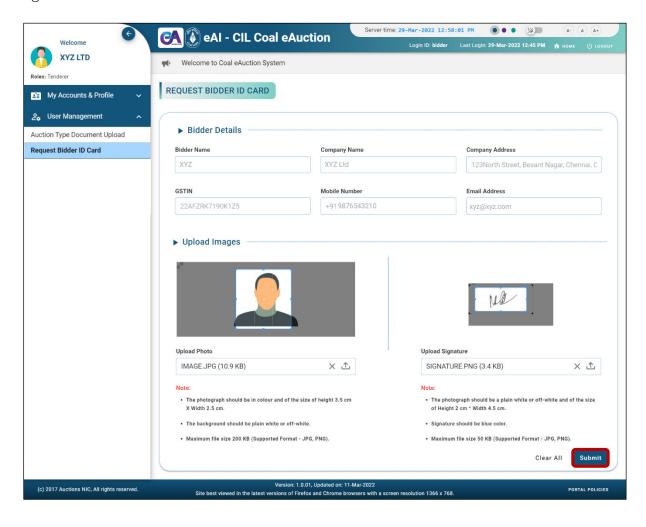
a) Bidder ID Card Request

Bidder logs into the portal with login credentials. Click on Request Bidder ID Card sub menu under User Management left menu. The system displays the Bidder ID Card Details. Verify the bidder ID card details. Click on the Upload Photo to upload the photo of the bidder. Click on the Upload Signature to upload the digital signature of the bidder.





After verifying the bidder ID card details and uploading the image and digital signature. Click on the Submit button.

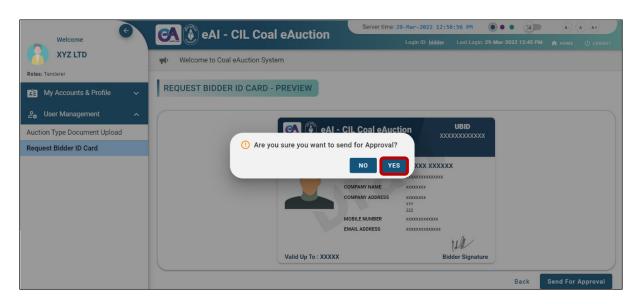




The system displays the Bidder ID Card Preview. Click on the Send for Approval button to send the bidder ID card for approval.

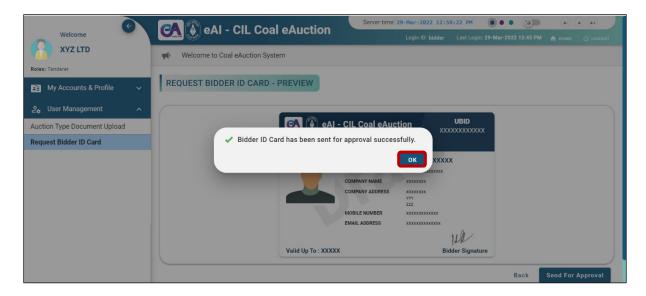


The system asks the bidder to confirm the selection.





The system displays the success message to the bidder. Click on the OK button to close the pop up window.



The system updates the status of the request to Pending for Approval.





On successful approval of the Bidder ID Card by the organisation administrator, the system displays the success message to the bidder. The organisation administrator will print the bidder ID card and send the printed ID card to the bidder.

